

Canzonetta Courses

Terms and Conditions for Chester Choral Week

These are general conditions and the Application Form provides a contract between the singer and Canzonetta Courses.

Payment Terms

Non-refundable deposits of £100 are required upon application and payable by online banking to:

Canzonetta Courses

Account no: 52216691

Sort Code: 01-07-71

Reference: your surname

If the deposit has not been received within 7 working days of receipt of your application, a place will not be guaranteed for you.

The balance of the course should be paid in full by 01 July 2026.

If you are having issues with payments please contact Fiona Clucas at

fiona@ccweek.co.uk or 07718 538363

Cancellation

Please notify us of any cancellations – via email or by phone.

Cancellation	Charge
Before 7 July 2026	Full refund minus deposit
After 14 July 2026	No refund

Circumstances Beyond Our Control

In the event of circumstances beyond our control, such as civil unrest, fire, flood or earthquakes, war, acts of terrorism or any other governmental action or any other event that is beyond our control, Canzonetta Courses reserves the right to cancel courses up to eight weeks before Chester Choral Weeks is due to start. In this case you will be entitled to a full refund.

Liability and Indemnity

Our liability under these Terms and Conditions, and in breach of statutory duty, and in tort or misrepresentation or otherwise, shall be limited as set out in this section.

The total amount of our liability is limited to the total amount of course fees payable by singers under the Contract (Application Form).

We are not liable (whether caused by our employees, agents or otherwise) in connection with our provision of the Services or the performance of any of our other obligations under the Contract for:

- a. any indirect, special or consequential loss, damage, costs, or expenses or;
- b. any loss of profits; loss of anticipated profits; loss of business; loss of data; loss of reputation or goodwill; business interruption; or, other third party claims; or
- c. any failure to perform any of our obligations if such delay or failure is due to any cause beyond our reasonable control; or
- d. any losses caused directly or indirectly by any failure or your breach in relation to your obligations; or

You must indemnify us against all damages, costs, claims and expenses suffered by us arising from any loss or damage to any equipment (including that belonging to third parties) caused by you.

Nothing in these Terms and Conditions shall limit or exclude our liability for death or personal injury caused by our negligence, or for any fraudulent misrepresentation, or for any other matters for which it would be unlawful to exclude or limit liability.

Our obligations to you

1. We will make sure that Chester Choral Week goes ahead on the basis of the agreed format and the contract that is made between each applicant and Canzonetta Courses
2. We will not be responsible for any loss resulting from the acts of the person(s) affected or from a third party not connected to Chester Choral Week
3. We will take appropriate measures to ensure your safety and security within reasonable means but expect each participant to be responsible for their own safety.

Accessibility requirements

Please state your accessibility and mobility requirements on the Application Form

Medical needs, including allergies

It is your responsibility to make organisers aware of any medical needs and allergies that may impinge on your participation of the course. Where there are life-threatening impacts, such as with food allergies, we have asked that you provide details in the application form.

Unreasonable behaviour

We expect singers to respect each other and other people you may come into contact with during the Choral Week. Any behaviours that is likely to threaten safety and security will be reported to authorities and participants will be asked to leave the course. We expect participants to be individually responsible for their own behaviour.

Photography and Recordings

Chester Choral Week will take photographs and recordings of the week and we will ask you at the beginning of the week to flag to us if you do not wish to be photographed.

We will use these photographs in our promotional materials, unless you opt out.

Videos and sound recordings are not permitted by course participants (unless with prior permission from the Course Director and for personal use only). Photographs are permitted.

Changes to the Programme

Canzonetta Courses reserves the right to change the Chester Choral Week course programme but will only do this as a last resort. This will also be communicated to the course participants.

Severance

If one of more of these Terms and Conditions if found to be unlawful, invalid or otherwise unenforceable these provisions will be deemed severed from the remainder of these Terms and Conditions. (which will remain valid and enforceable).

Law and Jurisdiction

These Terms and Conditions shall be governed by and interpreted according to the law of England and Wales and all disputes arising under the Terms and Conditions (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the English and Welsh courts.

Data Protection

Chester Choral Week shall only Process Personal Data to the extent reasonably required to enable it to supply the Services as mentioned in these Terms and Conditions or as requested by and agreed with singers, shall not retain any Personal Data longer than necessary for the Processing and refrain from Processing any Personal Data for its own or for any third party's purposes.

'Personal Data', 'Processing', 'Data Controller', 'Data Processor' and 'Data Subject' shall have the same meaning as in the General Data Protection Regulation (**GDPR**) as may be amended, extended and/or re-enacted from time to time.